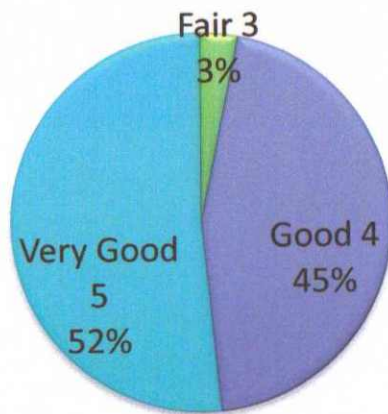


## The helpfulness of the Reception staff ?



## The information provided by the Reception staff ?

