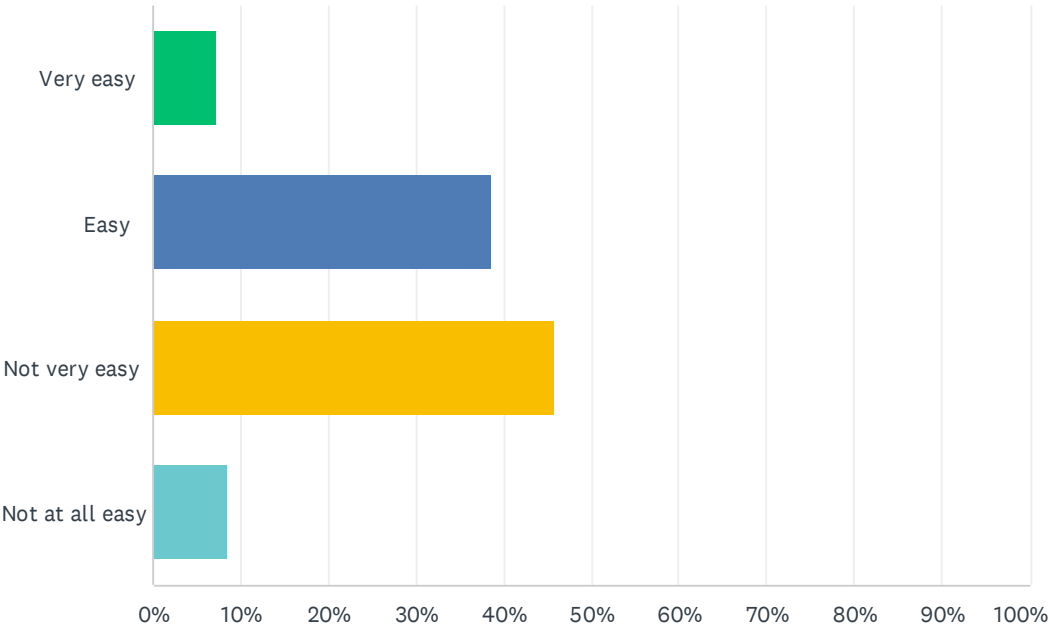


Q1 How easy is it to get through to someone at your GP Practice on the phone?

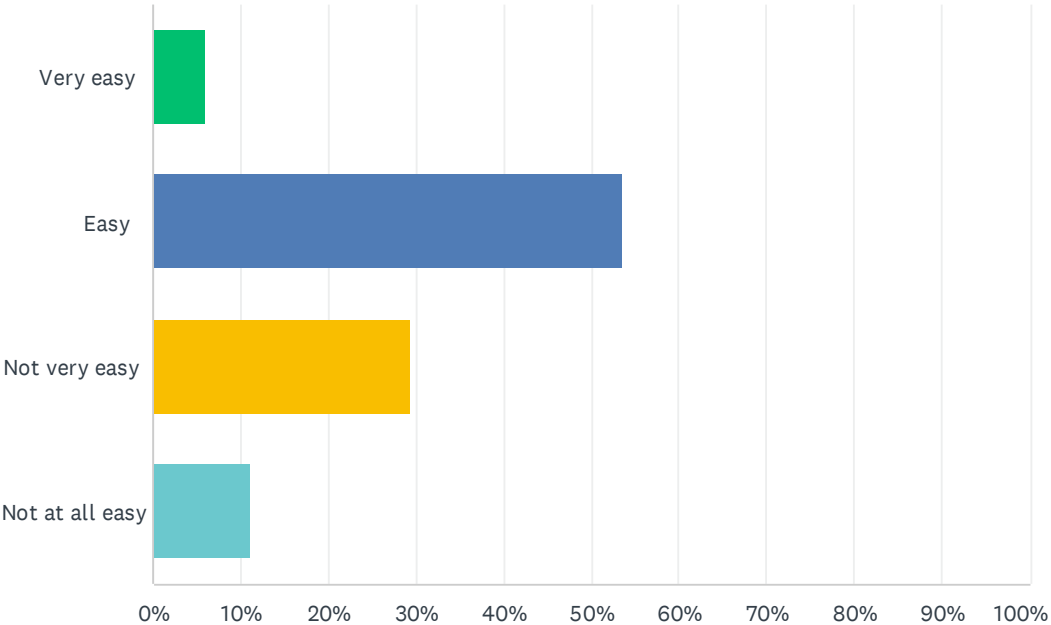
Answered: 153    Skipped: 0



ANSWER CHOICES	RESPONSES	
Very easy	7.19%	11
Easy	38.56%	59
Not very easy	45.75%	70
Not at all easy	8.50%	13
TOTAL		153

Q2 How easy is it to use your GP Practice website to look for information or access services?

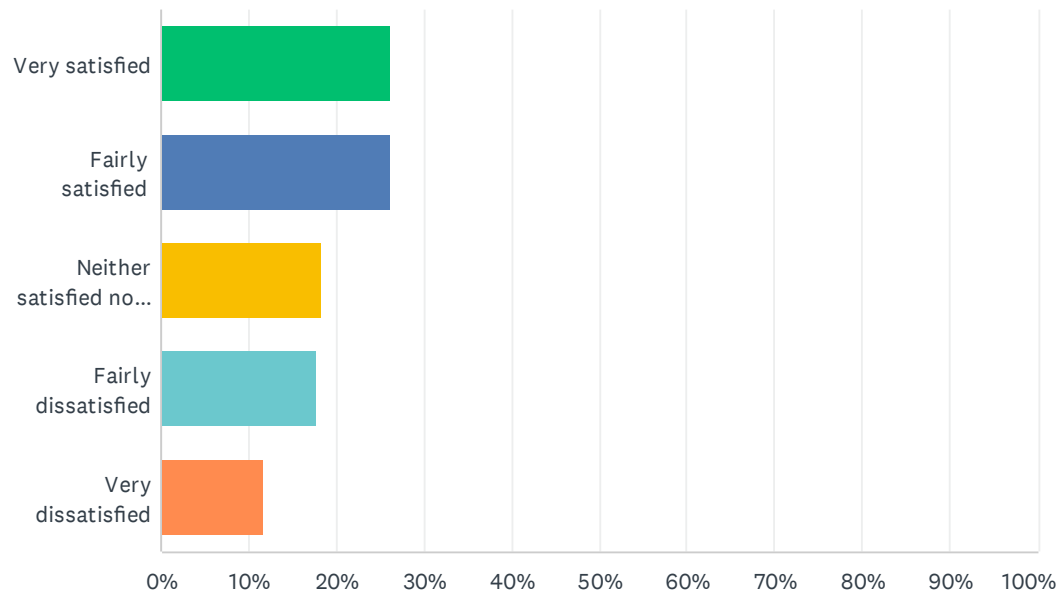
Answered: 153    Skipped: 0



ANSWER CHOICES	RESPONSES	
Very easy	5.88%	9
Easy	53.59%	82
Not very easy	29.41%	45
Not at all easy	11.11%	17
TOTAL		153

Q3 Were you satisfied with the appointment (or appointments) you were offered?

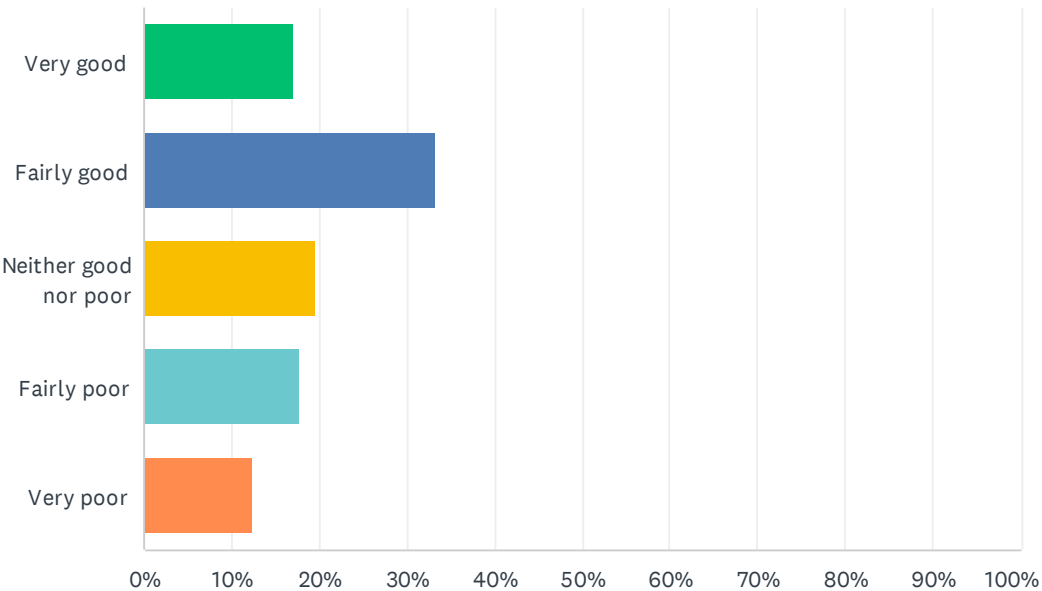
Answered: 153    Skipped: 0



ANSWER CHOICES		RESPONSES	
Very satisfied		26.14%	40
Fairly satisfied		26.14%	40
Neither satisfied nor dissatisfied		18.30%	28
Fairly dissatisfied		17.65%	27
Very dissatisfied		11.76%	18
TOTAL			153

Q4 Overall, how would you describe your experience of making an appointment?

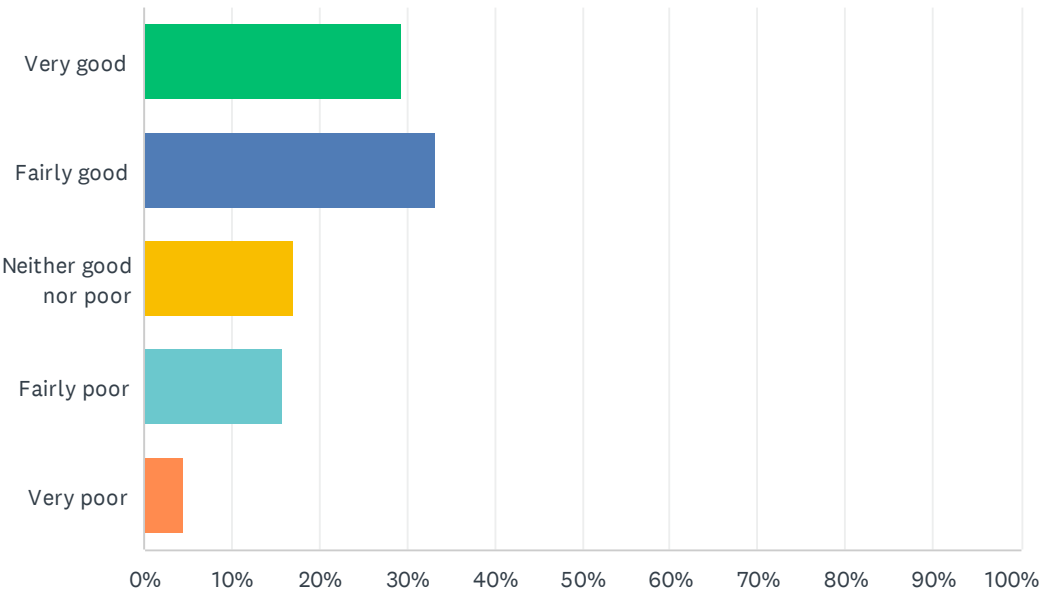
Answered: 153    Skipped: 0



ANSWER CHOICES	RESPONSES	
Very good	16.99%	26
Fairly good	33.33%	51
Neither good nor poor	19.61%	30
Fairly poor	17.65%	27
Very poor	12.42%	19
TOTAL		153

Q5 Overall, how would you describe your experience of your GP Practice?

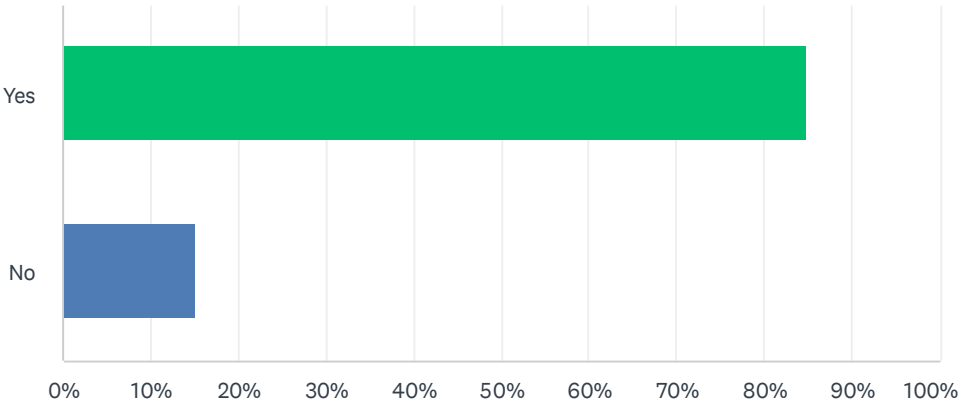
Answered: 153    Skipped: 0



ANSWER CHOICES	RESPONSES	
Very good	29.41%	45
Fairly good	33.33%	51
Neither good nor poor	16.99%	26
Fairly poor	15.69%	24
Very poor	4.58%	7
TOTAL		153

Q6 If there was no GP available, would you be happy to see another appropriate clinician?

Answered: 153    Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		84.97%	130
No		15.03%	23
TOTAL			153