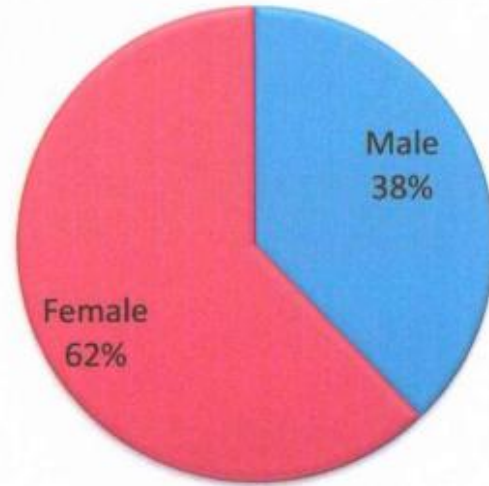


PPG 2013 – 2014

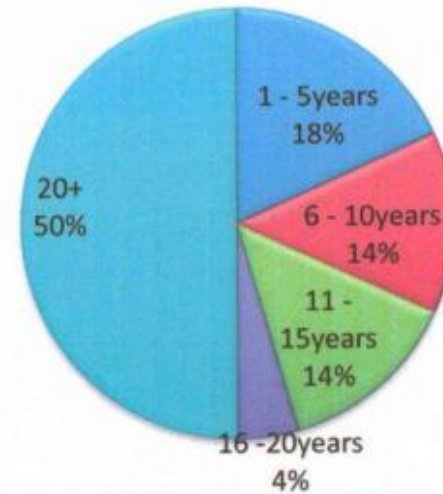
Survey results

Patient information

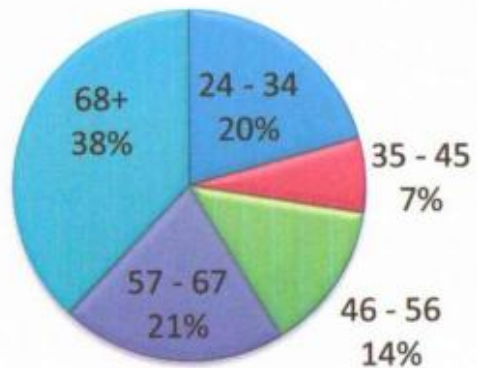
Male/Female



How many years have you been attending this practice?

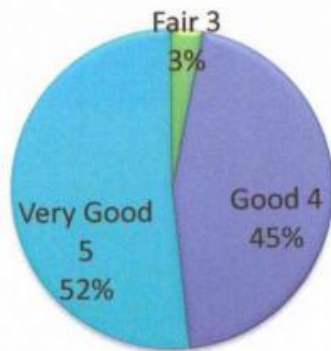


How old are you?



About the staff

The helpfulness of the Reception staff ?

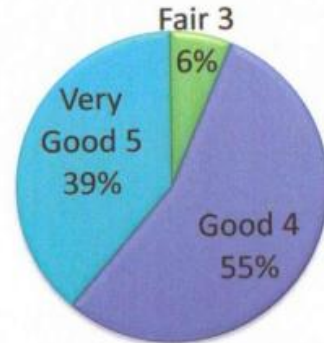


The information provided by the Reception staff ?

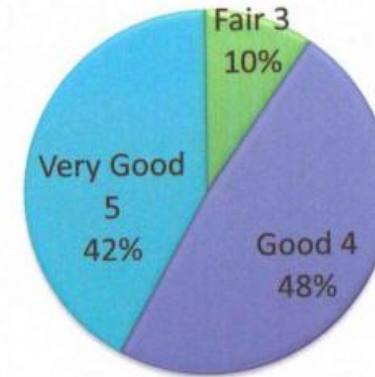


Access to Doctor or Nurse

Speed at which the telephone was answered initially ?



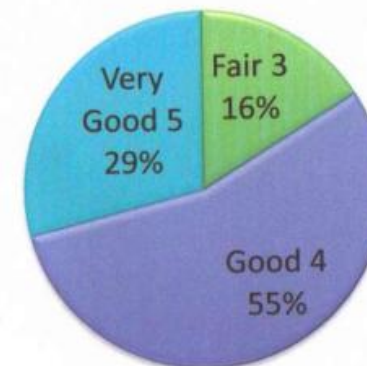
Seeing the Doctor of your choice ?



Convenience of day and time of your appointment ?



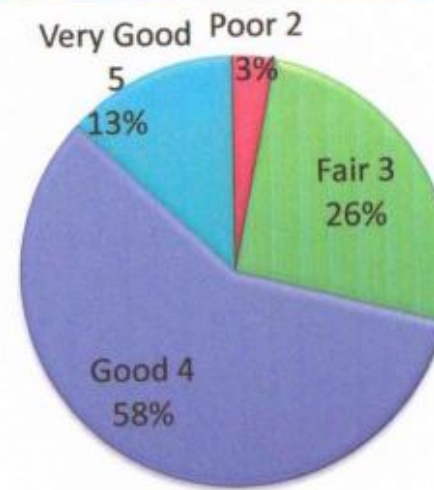
Length of time waiting to check in with Reception ?



Opportunity of speaking to a Doctor or Nurse on the telephone when necessary ?

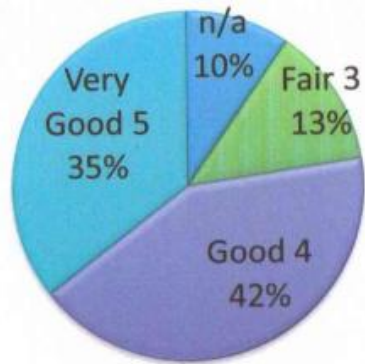


Length of time waiting to see Doctor or Nurse

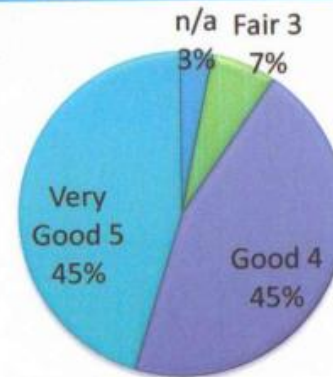


Obtaining a test result

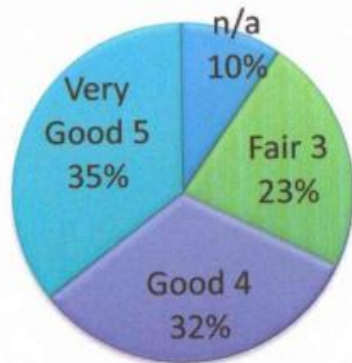
Were you told when to contact us for your results ?



Level of satisfaction with the amount of information provided?

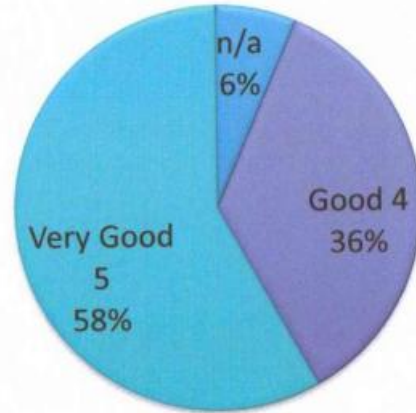


Results available when you contacted us ?

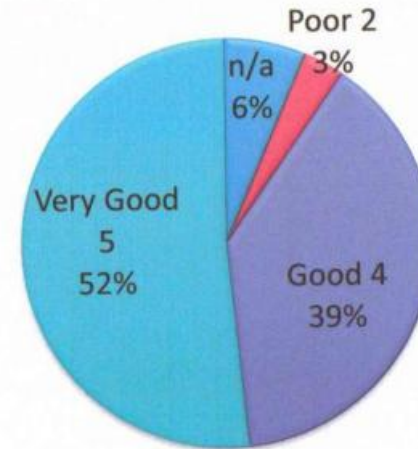


Obtaining a repeat prescription

Prescription ready on time ?



Prescription correctly issued ?



Handling of any queries ?

